

**Express Scripts Medicare (PDP) for the State of Delaware
EGWP Maintenance Drug Network
Frequently Asked Questions**

Q. What happens if I keep filling my long-term medicine at my existing pharmacy after March 1, 2018?

- A. Per your plan, you can keep filling a one-month supply instead of a three-month supply at your existing pharmacy, but you might be missing out on savings.

Q. Why is a three-month supply better with long-term medicine?

- A. With a three-month supply, you're less likely to miss a dose, which can keep you healthier. Also, you don't have to refill as often, which can save you time and money.

Q. How do I get a three-month supply of my medicine?

- A. You can have the Express Scripts Pharmacy deliver your prescription medication (with FREE standard shipping) by calling 1-855-778-1445 (toll-free) or visiting www.express-scripts.com/get3 or you can get it from a network retail pharmacy that fills a three-month supply.

Q. How can I find a retail pharmacy that fills three-month supplies?

- A. Log in or register at www.express-scripts.com/get3, select “Prescriptions”, and click “Find a Pharmacy” to find your closest pharmacy that fills a three-month supply.

Q. How do I get my medicine delivered from the Express Scripts Pharmacy?

- A. You can choose between these easy options:
- Go to www.express-scripts.com/get3, choose the medicine you want delivered, add it to your cart, and then check out. **OR**
 - Call 1-855-778-1445 (toll-free) and tell us you'd like to have your medicine delivered.

Whichever you choose, we'll work with your doctor to get you set up, and there's no additional cost to you. Your medicine will be delivered in a confidential, tamper-proof, weather-resistant package.

Q. How soon will my medicine be delivered after it's ordered?

- A. Orders are usually processed within 48-hours from when we get them. Your medicine should be delivered in about 8 days (10-14 days if it's a new prescription). Please have a one-month supply of your medicine on hand when you place your order. You can check your order status by going online anytime.